

## Byfleet, West Byfleet and Pyrford

Thursday 5 July 2007

**We would like to thank you for attending the Neighbourhood Improvement Workshop held at the St Mary's Centre, Byfleet on Thursday 5 July 2007. We hope you will find this newsletter informative.**

So, down to business! The event itself was hailed a success as over 90 local residents attended and took the opportunity to meet various voluntary groups, including the residents' associations.

Also on hand to speak to residents and local people were representatives from Surrey Police, Woking Borough Council, Surrey County Council, Surrey Fire and Rescue and the local Primary Care Trust – the main partners behind the Neighbourhood Management Group who planned the workshop.

You might remember that when you entered the centre, everyone was asked to write down the main issues that they would like to discuss. These were then used to determine the three main topics for the evening's workshops:

- improve our highways and pavements
- reducing vandalism and anti-social behaviour
- reduce traffic problems in the area.

### Since the event

Police, Neighbourhood Officers (from Woking Borough Council) and officers from Surrey County Council were tasked to look at all the individual issues raised and project managers have also been identified to look at the outcomes from the workshops and how community groups, relevant agencies and the neighbourhood's residents can get involved in addressing these issues.

**Surrey County Council** is currently looking into two specific issues, one being the Parvis Road Crossing Facility and the second is the Cycle Route 6 Extension – Pyrford to West Byfleet. These issues will be reviewed at the forthcoming committee meeting on the 31 October. For further information of this meeting, please see Window on Woking.

Other issues raised at the 'Tune In' event are being addressed through different initiatives within Surrey County Council, such as:

- Local Transport Plan Programme
- The Waiting Restrictions Review and the Forward Programme
- Walking and Cycling Strategy for Woking 2007 – 2012.

For further information and links to the relevant papers, please visit the Byfleet, West Byfleet and Pyrford neighbourhood pages on Window on Woking.



Surrey Police is currently working on the following issues:

- Traffic problems during the school run. The local PC, Nick Griggs, is working on different initiatives, such as rewards for car sharing, park and stride, and a walking bus.
- Speeding. All the locations that were raised as speeding hot-spots are being inspected by the Casualty Reduction Officer. To find out how you can get involved with this initiative, contact PC Griggs on **07967 988383**.
- Anti-social use of motorcycles. The provision of a purpose-built site in the village for controlled use of off-road motorcycles is being investigated.

Visit one of PC Griggs' Neighbourhood Panel Meetings to find out more about the police led issues. For information on dates and venues, please contact PC Griggs.

Woking Borough Council's Neighbourhood Officer, Prue Ibbs, is working towards resolving various environmental issues such as:

- Animals attacking the litter bin outside the school in Peatmore Avenue. A new bin has now been found and replaced.
- Continuous litter problem in Oyster Lane. Arrangements have been made for weekly litter picks and positions have been pin-pointed for two extra bins.
- Hedging along the slip road is overgrown and missed out when the main road is cleaned (end of High Road). Arrangements have been made for the hedging to be cut back and checked when the next clean is scheduled.
- Hedging overhanging the pathway in Dartnell Avenue. The vegetation has been cut back.



To find out how you can get involved with community litter picks in your neighbourhood, contact Prue Ibbs on **01483 743482**.

## Evaluation – what have we learnt from the event?

### The event and your neighbourhood

We can see that, overall, those who attended are proud to tell people where they live and feel they can turn to neighbours to ask for help. The majority feel that people in their neighbourhood care about their neighbours and over half of those who completed the evaluation showed that they get involved in community activities and regularly give up time to volunteer in the neighbourhood.

### The workshops

Over 85% of those who completed an evaluation said that they found the workshops a worthwhile use of their time. Also over 75% stated that they now know where to find out information about public services, and 62% stated that they are satisfied with the level of service they receive from local agencies. Finally, nearly 60% said they now know the names of their local Neighbourhood Team.

### Your feedback

Below are some comments that you fed back to us on the evaluation forms.

*"A step in the right direction."*

*"Very good and knowledgeable facilitation...good opportunity to make views known."*

*"A very worthwhile evening."*

## What's happening now?

For results of the workshops, issues raised from the registrations forms and evaluation of the event, please visit the 'Tune In' web page on Window on Woking ([www.windowonwoking.org.uk](http://www.windowonwoking.org.uk)). Please visit this page regularly for further updates as all dedicated officers and organisations are continually adding information as it becomes available.

If you do not have access to the internet and would like to receive a hard copy of the information available on the website, please contact:

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